

Management & Leadership
Managers, Executives

Notice anything different about today's workplace? Dress code differences? Different ideas about the definition of a full day's work? Today's workplace is multi-generational and each generation has very different ideas about what work means, and when and how it is done. These differences create friction in almost every organization. By understanding how each generation thinks and what they value, tension is reduced and productivity is increased.



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Leadership In the Multi-Generational Workplace

Managing People Who Think & Act Differently

WHAT'S THE WORKSHOP ABOUT?

Leadership in a Multi-Generational Workplace teaches participants an extensive variety of concepts and skills that will help them work with employees from diverse generations. This highly interactive workshop gives participants the skills and tools to understanding why generations think and act differently and how to work successfully with each other. Participants will identify each generation's skills, behaviors, and needs and will practice interactive and non-threatening ways to give and receive feedback, manage performance expectations, and set appropriate standards. Your organization will benefit with increased performance and communication across multiple generations.

WHAT WILL BE MY RESULTS?

- Maximize the skills of different generations
- Increased communication through diverse generations
- Less conflict and stress
- Preparation for the changing future workforce, present – 2020
- Increased teamwork and productivity
- Leverage values of each employee
- Awareness of your managerial strengths and weaknesses

WHAT WILL I LEARN?

At the end of the facilitation retreat, you and your group will have resources, understanding, and tools to:

- Recognize the work values of different generations in the workforce
- Understand the thinking that shapes each generation
- Identify the similarities between generations
- Recognize and define the problems that cause conflict and disharmony
- Practice and reinforce skills for working with others
- Understand own behavior with regards to working effectively with others
- Apply knowledge of generations to organizational issues

IS THIS WORKSHOP CUSTOMIZABLE?

Optimal 8 hours (1 day). Customizable 2 - 14 hours.

Ovson Communications customizes all workshops to address the specific needs, time constraints, difficult issues, communication challenges, and personnel attending of the organization. Before any workshop, Ovson Communications assesses the current environment, key personnel, and pertinent issues. From this assessment, Ovson Communications tailors a workshop specifically suited to the organization.