

Management & Leadership
Managers, Executives

One of a manager's most important skills is the ability to provide feedback that is heard, understood and gets desired results. Good feedback is neither a demand nor an opinion. It is an analysis and plan to help an employee work more productively. Knowing how and when to give constructive feedback enables a manager to reduce resistance, gain cooperation and trust, and create an employee who collaborates in recognizing and solving problems. If you want to easily work through conflicts, transform resistance into support, and energize the people you work with, giving appropriate feedback will help you do it.



RELATED WORKSHOPS

Leadership in the Multi-Generational
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Feedback and Performance Appraisal

Building Productivity and Collaboration

WHAT'S THE WORKSHOP ABOUT?

Feedback and Performance Appraisal is a 2-day, highly interactive seminar that provides managers with an opportunity to develop and practice through interactive activities, self-assessments, role-playing activities, case studies, and video simulations. You gain practical experience initiating and responding to various forms of communication. You learn to handle situations based on a flexible, genuine and self-confident approach. You also gain the skills to collaborate with others and hone your communications tool kit.

WHAT WILL BE MY RESULTS?

- Increase confidence, leadership skills, and job satisfaction
- Manage people with greater success
- Negotiate and communicate effectively and confidently
- Gain cooperation and trust
- Reduce conflict and stress in dealing with difficult people
- Create collaborative problem solvers and learners
- Motivate employees

WHAT WILL I LEARN?

At the end of the facilitation retreat, you and your group will have resources, understanding, and tools to:

- Develop an awareness of the wide range of behaviors that are encompassed by management
- Assess own management skills and personal performance
- Identify power in a working environment
- Explain two different theories of management
- Understand the barriers to effective listening
- Recognize the difference between supportive and defensive communication
- Identify and use feedback characteristics and techniques
- Develop principles and guidelines for giving and receiving feedback
- Use a performance appraisal in the supervision of subordinates

IS THIS WORKSHOP CUSTOMIZABLE?

Optimal 14 hours (2 days). Customizable 2 - 14 hours.

Ovson Communications customizes all workshops to address the specific needs, time constraints, difficult issues, communication challenges, and personnel attending of the organization. Before any workshop, Ovson Communications assesses the current environment, key personnel, and pertinent issues. From this assessment, Ovson Communications tailors a workshop specifically suited to the organization.